



## Maximise your customer value

Everyone knows your business' value lies in your customers. But how do you get the most out of them? Give them what they want. Let your customers transact in their own language and currency, and with deposit and withdrawal options they know and love.

The NETELLER e-wallet is a leading global online payment solution with extensive language and currency offerings. This convenient service puts your customers' money at their fingertips, allowing them to easily and securely transact with your site and includes 24/7 support from a multilingual Customer Service Team.

With millions of members and thousands of merchants from around the world, NETELLER (UK) Ltd is a regulated online money transfer business. NETELLER is a product in the NEOVIA Payment Suite<sup>TM</sup>.

Being independently owned has allowed NEOVIA Financial to support thousands of retailers and merchants in multiple geographies and industries. The company specialises in innovative and instant payment solutions where money transfer is difficult or risky due to identity, trust, currency exchange or distance.

## Grow your business in Asia

A NEOVIA Financial brand, NETELLER (1-PAY) offers online payment services tailored to the needs of the Chinese and Taiwanese marketplace with localised payment solutions, currency, language and customer support. Please contact us for more details.

For more information, contact us at [sales@neovia.com](mailto:sales@neovia.com)

## Languages

NETELLER continues to support the market with an extensive suite of languages and currencies.

- English
- Brazilian Portuguese
- Danish
- French
- German
- Italian
- Japanese
- Spanish
- Swedish

## Currencies

- Australian Dollar
- British Pound
- Bulgarian Lev
- Canadian Dollar
- Danish Krone
- Euro
- Estonian Kroon
- Hungarian Forint
- Indian Rupee
- Japanese Yen
- Latvian Lats
- Lithuanian Litas
- Mexican Peso
- Norwegian Krone
- Polish Zloty
- Romanian New Leu
- Swedish Krona
- US Dollar

# The world at your fingertips.

**NETELLER**<sup>®</sup>

Part of the NEOVIA Payment Suite<sup>TM</sup>



	Local Language Online Application	Language Support			Deposit Options									Withdrawal Options					Identity Verification	FSA Regulation	Currency Support	Back-end CC DC Processing	
		Contact Centre	Live Chat	Online Help	UKash Prepaid Card	Instant Bank Deposit	Local Bank Deposit	VISA (CC)	MasterCard (CC)	Maestro Solo (DC)	VISA Electron (DC)	VISA Debit (DC)	International Bank Transfer	Net + Prepaid Card	EFT	Bank Transfer	Cheque	P2P					Member Wire
Australia	•	•	•	•		•		•	•			•	•	•	•		•	•	•	•		•	
Austria		•	•			•		•				•	•	•	•		•	•	•	•	•	•	•
Brazil	•	•		•				•				•	•	•			•	•	•	•	•		
China*	•	•	•	•		•	•**								•				•	•	•	•	
Denmark	•	•	•	•			•	•	•			•	•	•	•		•	•	•	•	•	•	•
Finland		•	•				•	•	•			•	•	•	•		•	•	•	•	•	•	•
France	•	•	•	•			•	•	•			•	•	•	•		•	•	•	•	•	•	•
Germany	•	•	•	•		•	•	•	•			•	•	•	•		•	•	•	•	•	•	•
Greece		•					•	•	•			•	•	•	•		•	•	•	•	•	•	•
Ireland	•	•	•	•	•		•	•	•			•	•	•	•		•	•	•	•	•	•	•
Italy	•	•	•	•			•	•	•			•	•	•	•		•	•	•	•	•	•	•
Japan	•	•	•	•			•	•	•			•	•	•	•		•	•	•	•	•	•	•
Netherlands		•	•			•	•	•	•			•	•	•	•		•	•	•	•	•	•	•
Norway		•					•	•	•			•	•	•	•		•	•	•	•	•	•	•
Poland	•	•	•				•	•	•			•	•	•	•		•	•	•	•	•	•	•
Spain	•	•	•	•	•		•	•	•			•	•	•	•		•	•	•	•	•	•	•
Sweden	•	•	•	•			•	•	•				•	•	•		•	•	•	•	•	•	•
Taiwan*	•	•	•	•		•	•								•			•	•	•	•	•	•
UK	•	•	•	•		•	•	•	•	•		•	•	•	•		•	•	•	•	•	•	•

Deposit Types	Explanation	Clearing Times	Fees
Local Bank Deposit	Domestic transfer from customer's bank account to domestic NETELLER bank account	Varies	Free
Instant Bank Deposit	Transfer from customer's internet banking account to NETELLER account	Instant	Varies
VISA (CC)	Transfer from customer's credit card to NETELLER account	Instant	1.75%
MasterCard (CC)	Transfer from customer's credit card to NETELLER account	Instant	1.75%
VISA Electron (DC)	Transfer from customer's debit card to NETELLER account	Instant	1.75%
VISA Debit (DC)	Transfer from customer's debit card to NETELLER account	Instant	1.75%
Maestro Switch Solo (DC)	Transfer from customer's debit card to NETELLER account	Instant	1.75%
International Bank Transfer	Transfers from customer's bank account to NETELLER account	2–5 working days	Free
Direct Debit (EFT)	Transfer from customer's bank account to NETELLER account	4–5 working days	Free

\* NETELLER services China and Taiwan through NETELLER (1-PAY) with a localised e-wallet solution.

\*\* Cash despositis at internet cafes.

