

# Turn errors into opportunities.



## NETELLER<sup>®</sup>

Part of the NEOVIA Payment Suite<sup>™</sup>

NETELLER's latest product offers you the tools you need to protect your customer base. From integrated error messaging to detailed reporting and country blocking, NETELLER Direct v4.1 is our industry-leading solution.

### Additional features

- Enhanced error messaging
- 11 supported languages
- Specific country blocking
- Regionally customised contact information
- Instant funding right on your site

### Simple integration

- A simple form to POST variables to NETELLER
- Code to parse XML response from NETELLER

### Key benefits

- Decreased member abandonment
- Increased revenue
- Significantly decreased customer error codes
- Decreased support and overhead costs
- Improved customer messaging
- Business continuity throughout the integration

### Protect your customer base

NETELLER Direct v4.1 removes funding roadblocks customers face at a time when they are most motivated to play. The enhanced error messaging includes embedded links to NETELLER's sign-in page and regionally customised contact information.

This effective messaging and high-touch approach significantly lowers your risk of losing customers and increases your revenue since customers are now able to quickly fund their accounts and continue playing.

### Decrease your overhead costs

Your customers are able to quickly resolve errors with this upgrade. They can check their account balances and have their questions answered 24 hours a day—all without calling you. Leverage NETELLER's multilingual Customer Service Team to decrease your support costs and immediately increase your bottom line.

### Multilingual messaging and support

Accommodate a broader customer base with a wide range of languages. NETELLER Direct v4.1 now provides effective error messaging in English, Spanish, German, Italian, French, Swedish, Danish, Turkish, Polish, Brazilian Portuguese and Japanese.

### Quick and easy integration

When you integrate NETELLER Direct v4.1, you will be assisted by our Merchant Business Development Team, a group of professionals who can help you get set up quickly and efficiently, ensuring business continuity.

For more information, please contact us at [sales@neovia.com](mailto:sales@neovia.com).